

AIRS 2022 Conference
October 17th, 18th, and 19th, 2022

Envision I&R



The AIRS Team Invites You to Join us in Baltimore...

The Alliance of Information and Referral Systems (AIRS) staff and Board invite you to attend the 44th annual AIRS In-Person Conference in Baltimore, Maryland October 17th, 18th, and 19th, 2022.

WHAT YOU CAN EXPECT:

- High quality workshops and educational sessions to enrich your professional knowledge and improve your skills.
- Shared experiences with peers from around the world that spark relationships.
- The opportunity to participate in the best Baltimore Inner Harbor has to offer to enhance your conference experience.

TOPICS MAY INCLUDE:

- Technology and I&R
- Improvement of processes and procedures
- Improvement of service delivery
- Database curation
- Disaster preparation
- Aging and Disability
- Serving and supporting the military
- Serving and supporting special populations (substance use, youth, mental health)
- I&R Collaborations
- Outreach
- Personal and professional development and wellness

WHO SHOULD ATTEND:

- Community Resource Specialists in every sector and professional scope
- Database curators
- Organizational leaders
- United Way Leadership
- Community Health Workers
- I&R team leads, managers, and supervisors
- People who work at a hotline
- People who work at a AAA, ADRC, or CIL
- 211 practitioners
- YOU!

OTHER PROFESSIONAL SECTORS THAT HAVE FOUND BENEFIT:

- Health and Human services providers
- Social Workers
- Disaster preparation and recovery planners
- Case managers
- Counselors
- Educators and Educational Support Staff
- Military personnel

The AIRS Conference is the Premier Event for providers of community navigation services from multiple sectors. If your organization helps connect people to community services, then this is the place for you to be.

WHAT ATTENDEES ARE SAYING:

- "The conference was excellent. So much good information was shared, and a wealth of knowledge that I found will be beneficial. Lots of good takeaways to relieve stress and burnout!"
- "This was a great conference. The technical aspects worked well, the program selections were very good, the presenters were really polished, the programs were presented with appropriate support pieces, the little extras were fun and engaging, and the keynote speakers were wonderful!"
- "I thought this was one of the best conferences I've ever been to, and I've been to a lot! Well done, AIRS - woot! Woot!"
- "I LOVE AIRS! AIRS has always supported the I&R arena and has been nothing short of excellent when it comes to working with both frontline staff and upper-level leadership. Everyone at AIRS has been super kind, and it is a pleasure to be a part of such a wonderful organization."
- "Thank you for giving us this time to share our AIRS Conference experience. It was a wonderful and inspirational opportunity to learn more about our job-related daily tasks, and self-care, which was a BIG PLUS."

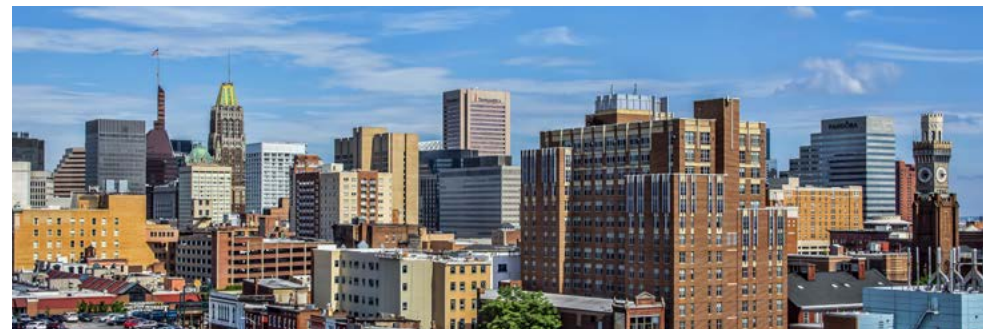
IMPORTANT CONTACT INFORMATION:

General Questions: Chiara Cameron-Wood chiara@airs.org

Registration: Moayad Zahraiddin moayad@airs.org

Sponsorship and Exhibits: Tianja Grant tianja@airs.org

Excursions: Laura Zile laura@airs.org



Highlights and Features

First Day In Depth Workshops

Enjoy 2 ½ hours of facilitated small group work with subject matter experts on critical topics of interest in the I&R world and human services sector. There are no additional charges for these sessions however you will need to select which one you will attend during registration so the team can prepare the rooms accordingly, and you can be sent preparation work beforehand.



Presenters:

Krisit Schulenberg
*Director, Center for
Capacity Building at
the National Alliance
to End Homelessness*

Option 1:

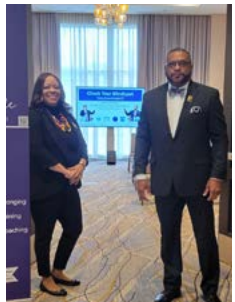
Housing, Homelessness and Diversion: Supporting a Problem -Solving Culture in Your Community

"The content and the flow of the diversion training were excellent. Helpful to understand what diversion is and how to apply it. The engagement of the presenters showed they truly care about the work they. They want everyone to be heard."

Option 2:

When the Music Changes, So Must the Dance; Finding Common Ground, the DEIBA (Diversity, Equity, Inclusion, Belonging, Access) Experience

"The most engaging session was with Camica Credle & J. Lamont Harris! They were absolutely AMAZING!! I would attend an all-day event hosted by these two! My teammates & I talked about this session for days. Their energy is unmatched & the motivation they bring is astounding! Nobody wanted that session to end."



Presenters:

J Lamont Harris and
Camica Credle

Option 3:

Aging and Disabilities Symposium

Aging and disability professionals in Information & Referral/Assistance are invited to join the ADvancing States' National Information and Referral Support Center, the U.S. Administration for Community Living (ACL), USAging and other partners for an interactive morning of information sharing and discussion. This is a unique opportunity during the AIRS conference for aging and disability I&R/A professionals to gather and focus on industry trends, shared challenges, and promising practices.

AIRS Welcome Luncheon and Keynote Speech Address:



Presenter:

Nathalie Thompson
*Inquiry Institute
Master Trainer*

Begin your conference experience on the right foot! Enjoy a fabulous lunch buffet with friends, new and old, while you bask in the inspiration of our Keynote Address "Mindset Matters; Moving From Frustration to Possibility!" You'll also be able to hear from some of our sponsors and exhibitors and get to know them better and how they support the I&R network and AIRS!

The AIRS Honors Banquet and Ball:

- Join us at this semi-formal event that will recognize excellence in the I&R field at the individual and organizational levels. We will be introducing the AIRS Honors finalists and announcing the honorees during the banquet. Besides the awards, we will be presenting a deluxe dinner buffet and desserts, followed by a chance to dance and/or visit with peers.
- A cash bar including alcoholic and nonalcoholic drinks will be provided.
- Dress up and boogie down to make lifelong memories with your I&R colleagues.
- Cost: \$30 per person, guests welcome.
- Proceeds go directly towards conference attendance awards through our scholarship programs, the AIRS Honors Awards.
- For a complete outline of the criteria and judging process, including how to nominate someone for the AIRS Honors award, visit www.airs.org.



Schedule at a Glance

SUNDAY, OCTOBER 16TH (PRECONFERENCE)

12:00 noon - 6:00 pm Registration and Information Open
AIRS Board Meeting
211 Steering Council Meeting

2:00 pm - 4:15 pm Certification Exams

MONDAY, OCTOBER 17TH (DAY ONE)

8:00 am - 6:00 pm Registration and Information Open

9:00 am - 11:30 am In-Depth Workshops

11:30 am AIRS Welcome Luncheon and Keynote Speech

1:30 pm - 2:30 pm Concurrent Sessions

2:45 pm - 3:45 pm Concurrent Sessions

3:45 pm - 4:30 pm Afternoon Snack Break in Exhibit Area (*Exhibits Open*)

4:30 pm - 5:30 pm Concurrent Sessions
Dinner On Your Own/Evening Excursions

TUESDAY, OCTOBER 18TH (DAY TWO)

8:00 am - 5 pm Registration and Information Open

8:00 am - 10:15 am Certification Exams

8:00 am - 9:30 am Exhibits open
Breakfast On Your Own

9:30 am - 10:30 am Concurrent Sessions

10:30 am - 11:15 am Morning Snack Break, Exhibit Hall (*Exhibits open*)

11:15 am - 12:15 pm Concurrent Sessions

12:15 pm - 1:30 pm Lunch On Your Own (*Exhibits open*)

1:30 pm - 2:30 pm Concurrent Sessions

2:45 pm - 3:45 pm Concurrent Sessions

4:00 pm - 5:00 pm Concurrent Sessions

6:00 pm AIRS Honors Banquet and Ball

WEDNESDAY, OCTOBER 19TH (DAY THREE)

8:00 am - 9:30 am Breakfast

Exhibit Hall:

The following times have been set aside as the "official" time the exhibit hall is open, but the booths are up at all times. You can arrange to visit and chat with exhibitors at any time during the conference.

MONDAY OCTOBER 17TH

8:00 am - 9:00 am

3:45 pm - 4:30pm

5:30 pm - 6:30 pm

TUESDAY OCTOBER 18TH

8:00 am - 9:30 am

10:30 am - 11:15 am

12:15 pm - 1:30 pm



Registration Information

In order to make sure everyone who wants to can enjoy conference content, we are offering two registration options. We will have an In-Person option available for those who would like to travel to Baltimore. For those attendees who may have travel limitations, we are pre-recording all educational sessions and offering those as a package on AIRS Learn.

We will also be capping attendance at 450 participants.

IN-PERSON CONFERENCE PLUS ONLINE ACCESS OPTION:

Full conference registration includes:

- All workshops and educational sessions
- Opening luncheon
- Admission to the exhibit hall plus 2 snack breaks
- Conference bag (with swag), and lanyard
- Exclusive access to educational sessions from October 24th, 2022 to February 1st, 2023.

Online Access-Only Option includes:

Exclusive access to educational sessions from October 24th, 2022 to February 1st, 2023.

Note: *The recordings will not include the keynote speaker and in-depth workshops*

JOIN AIRS TODAY

Join AIRS today, or move up a membership level to take advantage of better rates!

Contact Membership Director
Moayad Zahraiddin 703.218.2477 x 4 or moayad@airs.org



COVID Protocols

AIRS is committed to providing a safe, productive, and welcoming environment to learn. All participants, including, but not limited to, attendees, speakers, sponsors, volunteers, AIRS staff, service providers, and others, are expected to abide by our code of conduct and all policies in effect for the event.

All participants at the In-Person Conference must either a)

provide a copy of a COVID-19 vaccination card with ID (a picture is acceptable) or b) provide a negative COVID-19 test taken no more than 72-hours before arriving in Baltimore with a photo ID.

The city of Baltimore has lifted its indoor mask mandate as of March 1, 2022, and the [CDC launched new guidance regarding COVID-19 Community Levels](#). As a result, masks are not mandated in indoor settings. Still, we would encourage you

to thoughtfully consider your health and the health of others and make a personal decision about whether or not to wear a mask throughout the event. Please be respectful of others' choices.

We will monitor and update safety precautions regularly and coordinate with trusted national resources, state and local public health agencies, and the hotel hosting the event.

Registration Form

The Full Conference registration does include Online Access to the educational sessions. Please DO NOT register for both the In Person Plus AND the Online Only Access.

2022 AIRS I&E CONFERENCE

First Name: _____ Last Name: _____ Member #: _____

Preferred Pronouns: She/her/hers He/him/his They/them/their Other

Organization: _____ Title: _____

Address: _____

Address: _____

City: _____ State/Province: _____ ZIP/Postal Code: _____

Country: _____

Phone: _____ Cell Phone #: _____

Email: _____

Emergency Contact Name: _____

Contact Phone #: _____

Are you a First-Time Attendee? Yes No

Payment Information:

Method of Payment:

MasterCard VISA Discover AMEX Check (Payable to AIRS) Total \$ _____

Card/Check #: _____ Exp Date: ____/____/____ CVV: _____

Card Holders Name: _____

Signature: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

*Credit Card Verification Code is 3 digits on back of MC & VISA, 4 digits on front of AMEX
All transactions are in U.S. dollars and are subject to current exchange rates. Please make checks payable to AIRS and drawn on a U.S. bank. AIRS Tax 10# 23-7235032

You can register individually or as a group :

[REGISTER HERE](#)

For all other conference questions, please reach out to Chiara Cameron-Wood at chiara@airs.org

Registrations can be mailed to AIRS, 11240 Waples Mill Road #200, Fairfax, VA 22030 or emailed to Moayad Zahraiddin moayad@airs.org

MEMBERSHIP TYPE AND CONFERENCE OPTION

MEMBERSHIP TYPE AND CONFERENCE OPTION	July 1st to Aug. 12th	Aug. 13th to Sept 30th	Sept. 30th to Oct. 17th
<input type="checkbox"/> Platinum and Canadian Members In Person Plus	<input type="checkbox"/> \$425	<input type="checkbox"/> \$625	<input type="checkbox"/> \$825
<input type="checkbox"/> Military Member In Person Plus	<input type="checkbox"/> \$425	<input type="checkbox"/> \$425	<input type="checkbox"/> \$425
<input type="checkbox"/> Gold, Silver and Individual Members In Person Plus	<input type="checkbox"/> \$475	<input type="checkbox"/> \$675	<input type="checkbox"/> \$875
<input type="checkbox"/> Commercial/Consultants In Person Plus	<input type="checkbox"/> \$525	<input type="checkbox"/> \$725	<input type="checkbox"/> \$925
<input type="checkbox"/> Nonmember In Person Plus	<input type="checkbox"/> \$725	<input type="checkbox"/> \$925	<input type="checkbox"/> \$1125
<input type="checkbox"/> Platinum and Canadian Online Only Access	<input type="checkbox"/> \$75	<input type="checkbox"/> \$90	<input type="checkbox"/> \$110
<input type="checkbox"/> Military Online Only Access	<input type="checkbox"/> \$75	<input type="checkbox"/> \$75	<input type="checkbox"/> \$75
<input type="checkbox"/> Gold, Silver and Individual Members Online Only Access	<input type="checkbox"/> \$85	<input type="checkbox"/> \$100	<input type="checkbox"/> \$120
<input type="checkbox"/> Nonmember Online Only Access	<input type="checkbox"/> \$170	<input type="checkbox"/> \$220	<input type="checkbox"/> \$270
<input type="checkbox"/> Commercial/Consultant Online Only Access	<input type="checkbox"/> \$115	<input type="checkbox"/> \$145	<input type="checkbox"/> \$195
<input type="checkbox"/> Member single day	<input type="checkbox"/> \$215	<input type="checkbox"/> \$245	<input type="checkbox"/> \$330
Select Day: <input type="checkbox"/> Monday, October 17 <input type="checkbox"/> Tuesday, October 18			
<input type="checkbox"/> Nonmember single day	<input type="checkbox"/> \$350	<input type="checkbox"/> \$380	<input type="checkbox"/> \$460
Select Day: <input type="checkbox"/> Monday, October 17 <input type="checkbox"/> Tuesday, October 18			

FULL CONFERENCE REGISTRATION FEE INCLUDES:

- All workshops and educational sessions
- Opening luncheon
- Admission to the exhibit hall plus 2 snack breaks
- Conference bag (with swag), and lanyard
- Exclusive access to educational sessions from October 24th, 2022, to February 1st, 2023.
- Note: The recordings will not include the keynote speaker and in-depth workshops.

ADDITIONAL TICKETS

If you are bringing a guest to any of our networking events or want to attend the "The Big Bash" - The AIRS Honors Banquet and Ball, you may purchase tickets here.


Cost: \$30 per person, guests welcome.

- The AIRS Honors Banquet and Ball - \$30.00

Military Branch:

- Army Navy Marines Coast Guard

Special Needs:

- Disability 
- Dietary

Please specify: _____

IN DEPTH WORK SHOPS

There are no additional charges for these 2 ½ hour sessions, however you will need to select which one you will attend.

- Option 1:** Housing, Homelessness and Diversion: Supporting a Problem -Solving Culture in Your Community
- Option 2:** When the Music Changes, So Must the Dance; Finding Common Ground, the DEIBA (Diversity, Equity, Inclusion, Belonging, Access) Experience
- Option 3:** Aging and Disabilities Symposium

CRS, CRS-A/D, CRS-DC EXAM: (Submit application separately to AIRS)

All applications and payments must be received together at the AIRS National Office by September 19th, and be approved before applicants will be eligible to take the exam. Exam Dates: Sunday, October 16; Monday, October 17; Tuesday October 18

POLICY FOR TRANSFERS AND CANCELLATIONS:

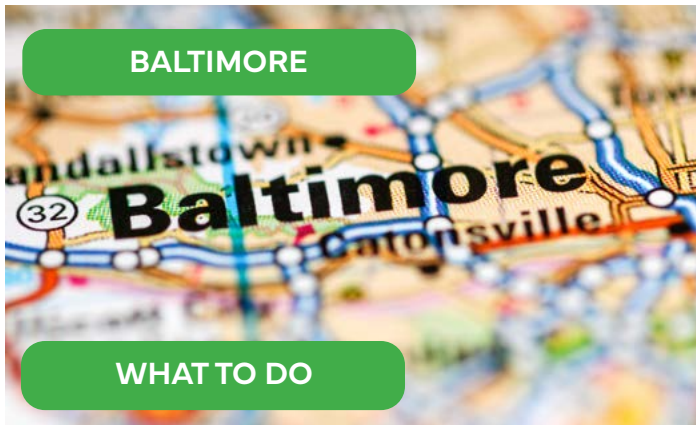
Online Only-Access cannot be refunded, but it can be transferred to another user before October 17th at no charge. Any cancellation requests for the In Person Plus conference must be received via email. Cancellation with a refund is only an option until August 31st, 2022. Until then, you can send someone else in place of the initial registrant if you wish. Any transfers or cancellations will be levied a \$75 processing fee. You can inquire with Moayad Zahraiddin regarding any of these policies at moayad@airs.org.

Get to know Baltimore

HERE ARE THE TOP 10 THINGS YOU SHOULD KNOW ABOUT OUR HOST CITY.

1. The Baltimore Inner Harbor is home to the National Aquarium, considered the country's first public aquarium. It's home to more than 20,000 fish, birds, reptiles, amphibians, and marine mammals.
2. Second only to Ellis Island, Baltimore's waterfront neighborhood of Fell's Point was the second most significant point of immigration in the US.
3. Baltimore was the birthplace of many prominent African American historical figures such as Frederick Douglas, Isaac Myers, and Thurgood Marshall.
4. Snowballs (the predecessor to a snow cone) were invented in Baltimore during the Industrial Revolution. Typically served in a Styrofoam cup, this shaved ice treat is doused in fruit syrup and topped with marshmallow cream.
5. Baltimore is home to the USS Constellation, the last Civil War vessel afloat. Built in 1854, the Constellation is the last all-sail warship built by the US Navy.
6. Baseball legend Babe Ruth was born in Baltimore.
7. Edgar Allan Poe was a Baltimore native and is buried in the city's Westminster Hall and Burying Ground.
8. Baltimore was established in 1729 and named for the Irish barony of Baltimore (seat of the Calvert family, proprietors of the colony of Maryland).
9. It was created as a port for shipping tobacco and grain, and soon local waterways were being harnessed for flour milling.
10. Before European colonization, the Baltimore region was used as hunting grounds by the Susquehannock Native Americans.

Links to explore:



AIRPORTS:

Baltimore/Washington International: 10 miles
Washington National Airport: 41 miles
Washington Dulles International Airport: 70 miles
The hotel does not offer shuttle service to or from any airport



ENVISION I&R AIRS CONFERENCE

October 17th, 18th, and 19th, 2022
Hilton Baltimore. Inner Harbor
Baltimore, Maryland

More about the Hilton Baltimore Inner Harbor:

Found adjacent to Oriole Park at Camden Yards, five blocks from Baltimore's Inner Harbor area and surrounded by downtown dining. The hotel connects to Baltimore Convention Center via skywalk and is a half-mile from Camden MARC Station, linking to the airport. Enjoy access to the 24-hour heated indoor pool with whirlpool and sauna.

Cost per room: **\$199** plus taxes and fees

Self Parking: **\$35** per night (onsite)

HOTEL

You are responsible for making your room reservations directly with the Hilton Baltimore Inner Harbor Hotel. Hotel rooms at our specially discounted prices are limited, and early reservations are encouraged to ensure hotel rooms.

RESERVATION

To get this special group rate, you must make your reservations before September 16, 2022. Your patronage of this official hotel makes it possible for AIRS to secure the space needed for this event at a significantly reduced price.