

ALLIANCE OF INFORMATION AND REFERRAL SYSTEMS (AIRS) ANNUAL REPORT 2019



Information & Referral
*connecting people to
community services*

2019

AIRS Annual Report

AIRS Sets Standards ...



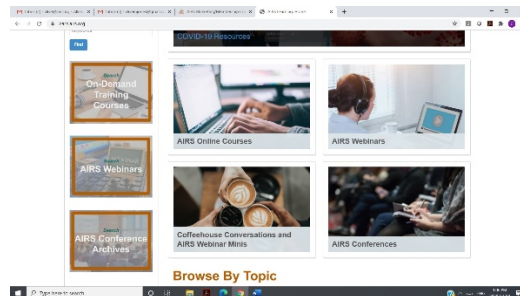
AIRS Accredits Organizations ...



AIRS Certifies Practitioners ...



AIRS Trains ...



AIRS AUDITED FINANCIAL STATEMENTS

Alliance of Information and Referral Systems Inc

Audited Statement of Activities Year Ended December 31, 2019 (Reviewed)

	Without Donor Restrictions	With Donor Restrictions	Total
Revenue, support and other changes:			
Conference	\$ 318,162	\$ -	\$ 318,162
Membership dues	352,970	-	352,970
Accreditation	149,540	-	149,540
Certification	138,708	-	138,708
Miscellaneous	16,044	-	16,044
Interest income	2,293	-	2,293
Training	76,519	-	76,519
	1,054,236		1,054,236
Expenses:			
Program services	699,715	-	699,715
Management and general	186,757	-	186,757
	886,476	-	886,476
Change in net assets	167,760		167,760
Net assets, beginning of year	298,708	2,360	301,068
	\$ 466,468	\$ 2,360	\$ 468,828
Net assets, end of year	\$ 466,468	\$ 2,360	\$ 468,828

AIRS BOARD OF DIRECTORS (on August 2019)

PRESIDENT

CATHERINE REA

Heart of Florida United Way
Orlando, Florida

VICE-PRESIDENT

DAVID JOBE

United Way of Greater Houston
Houston, Texas

TREASURER:

EDWARD D'ANGELO

The Information Center, Inc.
Taylor, Michigan

SECRETARY

SAUNDRA BOND

2-1-1 Maryland United Way Helpline
Baltimore, Maryland

PAST PRESIDENT

VICKI MIZE

United Way of Greater Houston
Houston, Texas

TOM BUCKLEY

Epilepsy Foundation of America
Landover, Maryland

DONNA BURNHAM

United Way of Greater Atlanta
Atlanta, Georgia

DAVID ERLANDSON

Rice University
Houston, Texas

JERILYN DRESSLER

Distress Centre Calgary
Calgary, Alberta, Canada

ANN HARTMAN

Connect2Help
Indianapolis, Indiana

PAMELA HILLIER

Community Connection/211 Central East Ontario
Collingwood, Ontario

SHYE LOUIS

National Suicide Prevention Lifeline
New York, New York

LUCINDA LOREI

US Marine Corps Headquarters
Quantico, Virginia

LaVERDIA McCULLOUGH

Tennessee Commission on Aging/Disability
Nashville, Tennessee

JOAN PHELPS

United Way of Central Virginia
Lynchburg, Virginia

LINDSAY PAULSEN

2-1-1 United Way of the Midlands
Omaha, Nebraska

JENNIE POLLAK

Michigan 2-1-1
Lansing, Michigan

NANETTE RELAVE

NASUAD
Washington, DC

PATRICK ROGERS

Deltona, Florida

JAMIE SAUNDERS

St. Louis Area on Aging
St. Louis, Missouri

COURTNEY SMITH

United Way of Rhode Island
Providence, Rhode Island

SHERRI VAINAVICZ

Heart of West Michigan United Way
Grand Rapids, Michigan

AIRS in 2019

AIRS at www.airs.org is a non-profit organization that operates as a membership-run professional association of Information and Referral (I&R) organizations.

I&R is the art, science and practice of bringing people and services together.

Here are the Committees that drive AIRS forward:

AIRS Board
AIRS Executive Committee
AIRS Governance Committee
AIRS Audit and Finance Committee
AIRS Standards Committee
AIRS Certification Commission
AIRS Accreditation Commission
AIRS Conference Committee
AIRS Public Policy Committee
AIRS Taxonomy Committee
AIRS Affiliates Council
AIRS Training Committee
AIRS Membership/Marketing Committee

More than 900 nonprofit and government organizations of all types and sizes rely on AIRS for performance and quality standards, individual professional certification, and educational, networking and training opportunities.

AIRS ACTIVITIES 2019

AIRS NETWORKER



Grew to 7,229 Members

93 different communities. 601 first time log ins, 2,449 discussion posts, 1,102 new discussion threads, 605 new documents and 8,519 documents downloaded by members

CERTIFICATION & DIGITAL BADGES



New Certification Names

Community Resource Specialist
Community Resource Specialist - Aging/Disabilities
Community Resource Specialist - Database Curator
AND

Added 629 new members to the over 4,000 current certification holders

ACCREDITATION



Applications and Awards

In 2019, 29 applications from the US and Canada were submitted for the accreditation process. 21 of those programs, secured accreditation or reaccreditation in 2019.

ADDITIONAL ACCOMPLISHMENTS



Website, Webinars and Training

~Redesign of the AIRS website
~Eleven webinars including one with the most attendees (651)
~Added Person Centered Approaches and Techniques to the I&R Training Manual

